



TERMS & CONDITIONS

BLACK FRIDAY VOUCHERS 2023

1. Vouchers will be available from 24 – 30 November 2023 via Webtickets Namibia and Pick 'n Pay stores in Namibia (while stock last).
2. The vouchers cost N\$ 1000.00 bed & breakfast for Classic and N\$ 1999.00 bed & breakfast for Eco Resorts.
3. Vouchers are strictly for travel dates from 05 December 2023 to 30 April 2024.
4. Booking requests will only be accepted from 05 December 2023.
5. Clients are responsible for ensuring that suitable vouchers are issued at purchase. Classic vouchers cannot be converted to Eco vouchers and vice versa.
6. For online reserved vouchers via Webticket Namibia, please use the Webticket booking reference for payments.
7. Vouchers are applicable for two people (6-17 yrs. count as adults; kids 0 – 5 yrs. stay for free; maximum two babies/toddlers per room) for use on Eco Collection, Classic Collection or Terrace Bay Resort double rooms per night.
8. All bookings must be made in advance, and vouchers are to be redeemed at our NWR reservation offices (Windhoek & Swakopmund) physical/printed vouchers are required or via email at reservations@nwr.com.na or ct.bookings@nwr.com.na or sw.bookings@nwr.com.na. Email bookings take 48 hours to be processed.
9. All bookings are subject to availability.
10. No vouchers are redeemable at the Resorts. Rack rates will be charged if clients arrive with vouchers that are not redeemed on a booking.
11. Each client is responsible for ensuring their vouchers are allocated to their booking before the payment due date on the booking confirmation.
12. All vouchers are the property of Namibia Wildlife Resorts (NWR) and will be made invalid by NWR upon the creation of the booking.
13. Vouchers do not apply to Adventure Collection, camping, dormitories, Gross Barmen Resort self-catering unit, Halali honeymoon chalet, Premier chalets, VIP & Luxury chalets, Terrace Bay 8 & 10-bed beach chalets.
14. Regular discount percentages/commissions are not applicable.
15. Vouchers are not redeemable on existing bookings and cannot be exchanged for cash.
16. Clients are responsible for keeping their vouchers safe. Stolen vouchers are not replaceable or refundable.
17. Vouchers not redeemed by 30 April 2024 will be forfeited, no extension will be allowed, and they are non-refundable.
18. Vouchers are not applicable for tour operators bookings and bookings created via the NWR website or any other online portal.