



TERMS & CONDITIONS

BLACK FRIDAY VOUCHERS

1. Vouchers will be available for purchase from the 26 – 30 November 2021, via WebTickets and Pick n Pay stores.
2. Vouchers are strictly valid for travel dates from 03 December 2021 to 30 June 2022.
3. Voucher applicable for two persons only, (6 -12 yrs. kids count as adults & kids 0 – 5 yrs. stay free). Vouchers are for use on Eco Collection (DBB) or Classic collection or Terrace Bay Double rooms (BB) per night.
4. Bookings requests will only be accepted from the 03 December 2021.
5. All bookings redeemable by vouchers will be reserved and it is each client's responsibility that his/her vouchers are allocated to his/her booking before payment due date on booking confirmation.
6. Vouchers with clear barcodes are required upon creation of the booking.
7. Vouchers are not applicable to Adventure Collection, Camping, Dormitories, and Gross Barmen self-catering units, Halali honeymoon, Premier, VIP & Luxury chalets & Terrace Bay Beach Chalets.
8. Normal discount percentages/commissions are not applicable.
9. All bookings are subject to availability and only bookable at Windhoek/Swakopmund office.
10. Vouchers are not redeemable on existing bookings and cannot be exchanged for cash.
11. Lost/stolen vouchers are not replaceable nor refundable.
12. Vouchers not redeemed and Black Friday bookings will not be extended after the 30 June 2022, regardless of Covid-19 related travel restrictions and/or any other reasons. Forfeiture will apply.
13. Vouchers are not applicable for Online and Tour Operators bookings.
14. Vouchers cannot be redeemed on other NWR products e.g. Game drives, Spa or meals not already included.